

Blaenavon Medical Practice

Appointments



Appointments can be made Online at anytime or via our reception desk Monday to Friday open from 08:00 to 18:00, or by telephone. If you are calling the surgery to make a **routine appointment (non-urgent)**, we ask you call after **10:00 a.m.** in the morning.

You can book Online via the link at the top of this page. New users are required to complete a simple registration form, ([LINK](#)).

Consultations with the doctors and nursing staff are by appointment only.

Every effort will be made to offer you an appointment at your convenience and with the doctor of your choice but, due to the varying hours worked by the individual doctors, this is often not possible. You can book a routine GP appointment up to four weeks in advance, and we encourage you to do so. If, of course, you feel that your problem is urgent and you need to be seen the same day, the receptionist will fit you in as an “extra” at the end of the doctor’s clinic. The receptionist will ask you for clinical details at this point which assists the GPs when seeing you. You are at liberty to refuse giving the receptionist any clinical information, but doing so is beneficial for the GPs. Please do not abuse this system as the “extra slots” are there to accommodate patients with genuinely urgent needs.

You may have an clinical need that isn’t urgent, but you feel you need a consultation before the next available routine appointment. Please speak to the receptionist to see if there are any “48 hour appointment slots” still available.

As appointments are held on our computer system it is important to check in on arrival so that the GP or Nurse knows that you have arrived. You can do this by either using the touch screen automated arrivals system or, if you prefer, by going to reception.

If you are unable to keep your appointment, please let us know as soon as possible as appointments are in great demand and another patient could be seen in your place.